



## Ray Wilson founder of Gentle Touch Healing

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Profits from sale of stock donated to Gentle

Touch Healing Charity no. 1105985

### Terms and Conditions

#### 1. Carriage/Postage (UK only)

A. Carriage or Postage will be charged on all items, as shown on Price List.

#### 2. Delivery (UK only)

In general, we dispatch all orders within 3 working days of receipt of an order, subject to clearance of funds and stock availability. If items are out of stock, we will advise you the expected delivery date, with an option to cancel your order if the time delay is too long.

#### 3. Payments (UK only)

- A. Cheque or money order with your order payable to: Gentle Touch Healing Limited
- B. Paypal accounts.

#### 4. Overseas Customers

- A. Delivery** can be made by various means (e.g. air, post). Please enquire for quotations.
- B. Shipping costs** – please enquire via email to us to clarify the shipping cost.
- C. Payment** can be made by: Cheque in UK Sterling (£) drawn on a UK Bank.
- D. Orders** – can only be accepted orders online via PayPal if agreed with us prior to ordering. If you place orders without our agreement, then we may need to refund the payment less any charges incurred.

#### 5. Prices

- A. All prices quoted are in UK Sterling (£).
- B. All prices are inclusive of VAT.
- C. Prices are subject to change without notice.

#### 6. Products

We reserve the right to change and improve the design of our products without notice.

#### 7. Returned Goods

Damaged goods may be returned for a full refund, providing we are notified within 3 days of receipt of the goods. Please carefully check all items when they are received to ensure no damage has occurred in transit.

#### 8. Healing properties

We can not guarantee that this or any of our products or services will improve every individual well being or health. What might work for one person may not necessarily work for another.

#### 9. User's Risk

Although our products are comprehensively tested to ensure that they are safe to use, it must be clearly understood that they are used at the User's risk. Our products should at all times be used in a responsible manner. Some of them may contain small parts, and these products should be kept away from children. We do not advocate our products as a substitute for traditional medical advice.

(Valid from 1<sup>st</sup> January 2013)